

Financial Intelligence Analysis Unit
Risk Evaluation Questionnaire
Designated Non Financial Businesses and Professions Sector
Corporate Service Providers (Sole Practitioners)

General remarks from the subject person:

As indicated in the Guidance for Completion of the Anti-Money Laundering and Countering the Financing of Terrorism Risk Evaluation Questionnaire, sole practitioners and entities should, for each of the questions included in this questionnaire, choose the answer option that is best suited to them / their internal organization.

The FIAU acknowledges that the answer options defined by it do not always fully capture the actual situation within each subject person. When choosing from the answer options available, it is therefore important to select an option that is a true reflection of your actual situation / the actual situation within your entity and that can be justified later on.

In the text box, you can formulate general remarks on the answers submitted by you / your entity. Please note that these general remarks are not taken into account in the initial, automated analysis of your / your entity's answers.

[Text]

1 Subject Person Information

1.01	Please indicate total annual turnover according to the latest available audited financial statements and / or tax declaration.	[€] / Not Applicable
1.02	Please provide the year end reference date for the financial statements or / tax declaration as indicated above.	[Date] / Not Applicable
1.03	Please indicate the total number of employees (including partners, executive directors, associates and staff), expressed in full time equivalents ("FTEs"), working for you / your entity as at the end of the prior calendar year.	[Number] / Not Applicable
1.04	How many years experience in this industry do you / does the principal(s) and / or partners and / or director(s) and / or senior management of your entity have?	10 or more years / Between 5-9 years / Between 3-5 years / Between 1-3 years / Less than 1 year

2 Governance / Organization

2.01	How many years of experience does the MLRO have in AML / CFT?	More than 5 years / Between 3-5 years / Between 1-3 years / Less than 1 year
2.02	How many staff members, expressed as FTEs, are part of the AML / CFT team (if one exists)?	[Number] / Not Applicable
2.03	Is any of the AML / CFT team staff responsible for other roles and responsibilities not attributable to AML / CFT (e.g. front office, back office, etc.)?	No / Yes / Not Applicable
2.04	Do you / does your entity implement appropriate procedures (including obtaining a police conduct or equivalent upon hiring) and assess the conduct and integrity of employees (including partners and directors) handling relevant financial business or relevant activity?	No / Yes / Not Applicable

2.05	Have you / your entity, MLRO, Compliance Officer, senior management, partners, directors, BOs, and / or shareholders (as applicable) been subject to any regulatory enforcement actions, criminal investigations for ML / FT or any other financial crime and / or subject of negative news reports (if known) in the last five (5) years either in Malta or abroad?	No / Yes
2.06	In the past five (5) years, have any employees (including directors and partners) been disciplined for non-compliance with the AML / CFT policies within your entity?	No / Yes
2.07	Have you / your entity outsourced the carrying out of any applicable AML / CFT obligations?	No / Yes
2.08	If "Yes", please specify the obligations that are being outsourced.	Business Risk Assessment / Customer Acceptance Policies / Customer Risk Assessment procedures / Internal controls / Employee screening procedures / CDD procedures / On-going monitoring / Record keeping obligations / Two of the above / Three of the above / All of the above / Not Applicable

3 Business Risk Assessment

3.01	Have you / your entity performed a Business Risk Assessment?	No / Yes
3.02	What is your / your entity's most recent Business Risk Assessment inherent risk scoring / rating for ML / FT risk?	High / Medium High / Medium / Low Medium / Low / Not Applicable
3.03	What is your / your entity's most recent Business Risk Assessment residual risk scoring / rating for ML / FT risk?	High / Medium High / Medium / Low Medium / Low / Not Applicable
3.04	Did the Business Risk Assessment conducted take into account the risks and controls related to:	
	a) your/your entity's customers	No / Yes / Not Applicable
	b) the products and services offered by you/your entity and the transaction risk exposure through same	No / Yes / Not Applicable
	c) specific countries or geographical areas	No / Yes / Not Applicable
	d) the distribution channels	No / Yes / Not Applicable
3.05	Did the Business Risk Assessment conducted take into account the results of the SNRA and NRA?	No / Yes / Not Applicable
3.06	Did you / your entity review and / or update the business risk assessment in the prior calendar year?	No / Yes / Not Applicable
3.07	Please ATTACH latest Business Risk Assessment	[File Upload] / Not Available / Not Applicable

4 Customer Acceptance and Risk Assessment

4.01	Do you / does your entity perform a customer risk assessment ("CRA") prior to the acceptance and approval of customers?	No / Yes sometimes / Yes most of the times / Yes always / Not Applicable
4.02	Please indicate, for all your customers where an occasional transaction is carried out, whether you / your entity collects the following:	
	a) Identification and verification information (for both natural and legal persons and BOs of legal persons) including: name, nationality / country of incorporation or registration, country of residence, registered office or main place of business	No / Yes when risk is not low / Yes only when risk is high / Yes , always / Not Applicable
	b) Where applicable, identification and verification of persons acting on behalf of the customer, including ensuring person is authorised in writing	No / Yes when risk is not low / Yes only when risk is high / Yes , always / Not Applicable
	c) Information on the PEP status of the customer and, where applicable of the beneficial owner	No / Yes when risk is not low / Yes only when risk is high / Yes , always / Not Applicable
4.03	Where an occasional transaction is carried out, do you / your entity, depending on the risk, collect information on the customer's source of funds and wealth	No / Yes when risk is not low / Yes only when risk is high / Yes, always / Not Applicable
4.04	Please indicate, for all your customers where a business relationship is formed or, depending on the risk, only for a specific part of your customers, whether you / your entity collects the following:	
	a) Identification and verification information (for both natural and legal persons and BOs of legal persons) including: name, nationality/ country of incorporation or registration, country of residence, registered office or main place of business	No / Yes when risk is not low / Yes only when risk is high / Yes, always / Not Applicable
	b) Information on the overall wealth of the customer (nature of activities conducted and corresponding level of income or turnover, other income streams)	No / Yes for all business relationships / Yes, always / Not Applicable
	c) Information on the expected source and origin of the funds and / or assets transacted by the customer / on behalf of the customer	No / Yes for all business relationships / Yes, always / Not Applicable
	d) Information on the PEP status of the customer and, where applicable of the beneficial owner	No / Yes when risk is not low / Yes only when risk is high / Yes / Not Applicable
4.05	Please indicate whether for your customers, you / your entity collects information on actual or expected activity (including cash flows) with respect to size, frequency and geographical distribution.	No / Yes, when risk is not low / Yes, only when risk is high / Yes / Not Applicable
4.06	Did you / your entity acquire new clients through an introducer/s in the prior calendar year?	No / Yes
4.07	If "yes", please indicate the number of introducers used during the prior calendar year.	[Number] / Not Available / Not Applicable
4.08	In the case where an introducer was used, was due diligence performed on the introducer?	Never / Yes in some instances / Yes in all instances / Not Available / Not Applicable
4.09	Do you / your entity establish the identity of agents?	No / Yes / Not Available
4.10	Do your / your entity's policies and procedures require you to ask each customer if they are acting on behalf of someone else?	No / Yes

4.11	Do you / your entity's policies and procedures require enhanced due diligence to be applied in higher risk situations?	No / Yes
4.12	Do your / your entity's policies and procedures require enhanced due diligence to be applied where the customer or beneficial owner is a PEP?	No / Yes when risk is not low / Yes only when risk is high / Yes, always
4.13	Are the following verification measures used during the onboarding of non-face-to-face customers?	
	a) Verification on the basis of documents	No / Yes
	b) Use of video conferencing tools	No / Yes
	c) Use of identity verification software	No / Yes
	d) Verification through the use of commercial electronic data providers	No / Yes
	e) Use of e-IDs	No / Yes
	f) Verification of Identity Platforms	No / Yes
4.14	Do you / does your entity screen customers and, where applicable, their beneficial owners against sanction lists, PEP lists and to see whether they were the subject of adverse media at onboarding?	No / Yes
4.15	What kind of measures do you / your entity make use of to determine the PEP status of a customer (beneficial owner/s)?	
	a) Rely on publicly available information	No / Yes
	b) Obtain information directly from the customer or BO	No / Yes
	c) Use commercial databases	No / Yes
4.16	Do policies and procedures allow for a variation of the timing of due diligence for lower risk customers and where SDD may be applied?	No / Yes
4.17	If variation in the timing of due diligence is permitted as indicated above, what pre-determined triggering criteria is applied?	
	a) Transaction, customer activity threshold	No / Yes / Not Applicable
	b) Pre-determined time frame	No / Yes / Not Applicable
	c) Prior to completion of service provided	No / Yes / Not Applicable

4.18	Save for the application and variation in timing under SDD (as per your/your entity's policies and procedures), when due diligence is not complete but activity has begun or is complete, do the customer files include a documented justification and formal approval of the exception?	No / Yes
4.19	Where customer due diligence cannot be completed, do the policies and procedures require you / your entity to consider whether there is a need to file a STR with the FIAU and only proceed with the cancellation / termination of the business relationship once it is determined that there is no suspicion justifying the filing of a STR?	No / Yes
4.20	Do policies and procedures require due diligence (including customer risk assessment) to be repeated when there are doubts about the completeness, reliability or accuracy on priorly obtained customer identification information, data or documentation?	No / Yes
4.21	Do the policies and procedures require you to revise your customer risk assessment should the customer be evasive or not cooperative to provide the requested information and / or documentation?	No / Yes
4.22	In the event that there are changes to your customer's business model, ownership structure or service offering, do you / does your entity review the existing customer risk assessment and, if necessary, update the said risk assessment?	No / Yes sometimes / Yes most of the times / Yes always
4.23	How often do you / your entity review the customer risk assessment?	Immediately upon material change / Less than 1 year / Annually / Every 2-3 years / More than every 3 years / Never
4.24	Do policies and procedures require due diligence to be applied when there is a change in ownership structure and beneficiaries?	No / Yes

5 Ongoing Monitoring / Transaction Scrutiny

5.01	Where business relationships are established, how frequently does your entity review and update the information held in their files on customers and BOs that are assessed as high risk (or higher)?	Annually / Every 2-3 years / More than every 3 years / Never / Not Available / Not Applicable
5.02	Where business relationships are established, how frequently does your entity review and update the information held in the files on customers and BOs that are not assessed as high risk (or higher)?	Annually / Every 2-3 years / More than every 3 years / Never / Not Available / Not Applicable
5.03	Do you / does your entity have an automated transaction monitoring system or is transaction monitoring performed manually?	Transaction monitoring occurs by means of a system / Transaction monitoring occurs manually / Not Applicable
5.04	Do you / does your entity verify the legitimacy of the business or economic reasons for the structure you are / your entity is asked to set up and / or manage?	No / Yes
5.05	If you / your entity provide directorship services, did you have oversight to the transactions of the respective entity/s where such appointments were held during the prior calendar year?	No / Yes / Not Applicable
5.06	Have you / your entity resigned from directorship/s or terminated any customer relationships due to suspicion of wrong doing in the prior calendar year?	No / Yes

5.07	Do you / does your entity request additional information, when funding sources or transactions that you / your entity are aware of do not match the customer profile?	No / Yes sometimes / Yes always / Not Applicable
5.08	Where a business relationship is formed, do you / does your entity scrutinise transactions undertaken which are not consistent with knowledge of the customer, its business and its risk profile?	No / Yes depending on risk / Yes always / Not Applicable
5.09	Do you / your entity, when carrying out an occasional transaction, have measures in place to scrutinize transactions that are not consistent with the available information on the customer?	No / Yes
5.10	Are you or your entity aware of any of your customers whose assets were frozen, confiscated or seized (in any jurisdiction)?	No / Yes
5.11	How many customer relationships were terminated / blocked / suspended or were otherwise provided limited services, for AML / CFT related reasons, during the prior calendar year?	[Number] / Not Available
5.12	How many potential customers did you / your entity refuse to onboard or service during the prior calendar year, because the ML / FT risk presented fell outside your / your entity's risk appetite ?	[Number] / Not Available

6 Policies and Procedures

6.01	Do you / your entity have written AML / CFT policies and procedures?	No / Yes / Yes, follow principal's policies and procedure
6.02	How frequently do you / does your entity review and, where necessary, update your AML / CFT written policies and procedures?	As needed / Monthly / Quarterly / Annually / Between 1-3 years / Every 3 or more years / Not Applicable
6.03	Do you / do your entity's procedures provide for measures to determine whether customers and, where applicable, their beneficial owners, are politically exposed persons (PEPs) or PEPs' family members or close associates, prior to commencement of service and on an ongoing basis in line with the ongoing monitoring obligations?	No / Yes
6.04	In case of business relationships, do you / does your entity have policies and measures in place to screen customers, including BOs, against sanctions lists, PEP lists and against adverse media as part of the ongoing monitoring?	No / Yes
6.05	Do you / does your entity have policies, procedures and measures to follow up on missing documentation from the customer file?	No / Yes
6.06	In case of business relationships, do your / your entity's policies and procedures require you to:	
	a) systematically monitor, on a risk basis, customer activity, deals, or transactions	No / Yes
	b) perform a more detailed review when suspicious activity/transactions are detected	No / Yes
6.07	Do you / does your entity have procedures for dealing with customers who request transactions to be completed in unusually tight or accelerated timeframes without reasonable explanation?	No / Yes

6.08	Do you / does your entity have policies and procedures in place to assess the AML / CFT compliance framework of your intermediaries / agents / introducers?	No / Yes / Not Applicable
6.09	Do policies and procedures require you / your entity to assess the AML / CFT framework of individuals/entities on whom reliance is being placed or delegated to?	Never / Yes in some instances / Yes in all instances / Not Applicable

7 Internal Audit / Independent Testing

7.01	Have you / your entity, given the size and nature of its business, appointed an officer to monitor and report on the effectiveness of the AML / CFT framework?	No, MLRO has taken this role / Yes, other officer at management level appointed / Considered but not required / Not considered
7.02	If you / your entity outsourced the carrying out of any applicable AML / CFT obligations, please provide details of the outsourcing arrangement.	No / Yes / Not Applicable
7.03	Where applicable, when was the last time that you / your entity formally assessed the effectiveness of the AML / CFT framework?	Within the last 3 months / Within the last 6 months / Within the last 12 months / Within the last 2 years / Within the last 3 years / Over 3 years ago / Never / Not Applicable
7.04	Where applicable, when was the last time that you / your entity formally assessed the effectiveness of the AML / CFT framework?	Within the last 3 months / Within the last 6 months / Within the last 12 months / Within the last 2 years / Within the last 3 years / Over 3 years ago / Never / Not Applicable

8 Reporting

8.01	Do you / does your entity have policies and procedures regarding the reporting of suspicious transactions?	No / Yes
8.02	Please list the number of alerts / transactions you / your entity investigated as a result of suspicious transactions.	[Number] / Not Available
8.03	Were there any "internal reports" or "alerts", received during prior calendar year, which were not reported to the authorities?	No measures relating to internal reporting or alerts are in place / Yes less than 10 / Yes more than 10 / No, all instigated STRs / Not Available
8.04	Were records of all "internal reports" raised during the prior calendar year and the current year maintained?	No / No internal reports submitted / Only internal reports maintained / Yes, internal report & analysis maintained / No measures relating to internal reporting or alerts are in place / Not Available / Not Applicable
8.05	How many requests for information from the Maltese authorities did you / your entity receive during the prior calendar year?	[Number] / Not Available

9 AML / CFT Training

9.01	How often do you and / or any relevant staff attend AML / CFT training?	Every 3 or more years / Between 1-3 years / Annually / Monthly / Quarterly / As needed
9.02	Have you and / or relevant staff from your entity attended or received training in the prior calendar year, in relation to specific Maltese AML / CFT regulations (PMLA, PMLFTR, IPs)?	No / Yes

9.03	Please provide the % of staff that received AML / CFT training in the prior calendar year.	[%] / Not Available / Not Applicable
9.04	Following the attendance of AML / CFT training, are staff tested on the knowledge gained during such training?	No / Yes
9.05	Where AML operational tasks are outsourced (within or outside the Group), have the outsourced provider's staff directly servicing your entity, received training during the prior calendar year in relation to:	
	a) specific Maltese AML / CFT regulations (PLMA, PLMFTR, IPs)	No / Yes / Not Applicable
	b) you / your entity's AML / CFT policies and procedures	No / Yes / Not Applicable
9.06	Where tasks relating to AML / CFT compliance are outsourced (within or outside the Group), what % of the provider's staff directly servicing you / your entity, received training on AML / CFT throughout the prior year?	[%] / Not Available / Not Applicable
9.07	Where applicable, when was the last time that you / your entity verified that your outsourced service provider's staff received training on Maltese AML / CFT regulations and on you / your entity's AML / CFT policies and procedures?	Last year / Two years ago / Three years ago / More than three years ago / Never / Not Applicable

10 Record Keeping

10.01	Do you / your entity have policies and procedures in place providing for compliance with the record keeping obligations arising from the PMLFTR?	No / Yes
10.02	Upon request by the FIAU, are you / your entity in a position to retrieve the requested customer records / or investigative records within the established deadlines? *If you / your entity received reminders or requested extensions for deadlines imposed by the FIAU, do not mark as [yes, always]	No / Depending on the request / Yes always / Yes most of the time

11 Products and Services

Please answer the following questions in relation to the activities that have been performed by you during the prior calendar year. Multiple activities are possible.

What number of customers were these services provided to during the prior calendar year?

11.01	Forming companies or other legal persons including trusts	[Number] / Not Available / Not Applicable
11.02	Acting as or arranging for another person to act as a director or secretary of a company, a partner of a partnership, or a similar position in relation to other legal persons	[Number] / Not Available / Not Applicable
11.03	Providing a registered office, business address, correspondence address and other related services for a company, a partnership or any other legal person or arrangement	[Number] / Not Available / Not Applicable
11.04	Assistance in opening bank accounts or providing signatories on bank accounts	[Number] / Not Available / Not Applicable

11.05	Managing customer's money, securities, or other assets, including trust administration services	[Number] / Not Available / Not Applicable
11.06	Organisation of the contributions/funding for the creation, operation, or management of companies	[Number] / Not Available / Not Applicable
11.07	Residence / citizenship by investment scheme (IIP)	[Number] / Not Available / Not Applicable
11.08	Setting up or providing services to entities in countries listed in the EU list of Non-Cooperative Jurisdictions for Tax Purposes	[Number] / Not Available / Not Applicable
11.09	If your answer to the above question was "YES", please identify 3 jurisdictions from the list.	Select from drop down list / Not Available / Not Applicable

11.10	How many total directorship positions did you / all persons at your entity hold for customers during the prior calendar year?	[Number] / Not Available
11.11	Please list the number of customers for which you / your entity formed companies in countries listed in the EU list of Non-Cooperative Jurisdictions for Tax Purposes during the prior calendar year:	[Number] / Not Available
11.12	Did you / your entity act as a director and signatory to one or more of its corporate customers and grant a power of attorney to an individual who is not an employee of your entity to open and / or manage the account during the prior calendar year?	No / Yes

12	Customers
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12.01	Please list the total number of customers as at the end of the prior calendar year.	[Number] / Not Available
12.02	Please list the total number of new customers onboarded during the prior calendar year.	[Number] / Not Available

Customer Type

12.03	For each instance noted below, please state the total expressed as a % of the total customers as at the end of the prior calendar year:	
	a) Natural persons	[%] / Not Available
	b) Legal persons	[%] / Not Available
	c) Customers with an ownership structure that includes offshore vehicles, trusts, or other legal arrangements including bearer shares and nominee shareholding	[%] / Not Available
	d) Customers with an ownership structure that includes foundations, charities or other not-for-profit entities.	[%] / Not Available

12.04	Please list the number of customers (natural persons) and /or BOs that have benefited from residence or citizenship by investment schemes, or are applicants / prospective applicants for such schemes.	[Number] / Not Available
12.05	Of the total number of customers, please specify:	
	a) % of customers scored / rated as "High Risk"	[%] / Not Available
	b) % of customers scored / rated as "Medium Risk"	[%] / Not Available
	c) % of customers scored / rates as "Low Risk"	[%] / Not Available
12.06	Does a percentage of your customer base have a risk rating outside of the "high", "medium" and "low" categories?	No / Yes
12.07	If a percentage of your customer base have a risk rating outside of the "high", "medium" and "low" categories, please specify any additional risk rating.	[Text] / Not Applicable
12.08	Please specify the corresponding % of customers of the risk rating stated above.	[%] / Not Applicable
12.09	Do you / does your entity have customers (including BO's, directors) who have been convicted of a criminal offence?	No / Yes / Not Available
12.10	Do you / does your entity hold funds on trust, or in another fiduciary capacity for customers through a client account?	No / Yes / Not Available
12.11	Do you / your entity have customers that act as holding companies with subsidiaries or investments in non-EU/EEA jurisdictions?	No / Yes / Not Available
12.12	Do you / does your entity have customers (legal entities) which are shell companies?	No / Yes / Not Available
12.13	Do you / does your entity have customers (legal entities) that were acquired as shelf companies?	No / Yes / Not Available
12.14	Do you / does your entity have customers who raised capital through Initial Coin Offerings (ICOs), Securitised Coin Offerings (SCOs) and / or crowdfunding?	No / Yes / Not Available
12.15	Please list the number of customers that are foundations, charities or other not-for-profit entities.	[Number] / Not Available
12.16	Please list the number of customers that operate cash intensive businesses.	[Number] / Not Available
12.17	Please list the number of customers for which management is vested in a representative or an agent.	[Number] / Not Available
12.18	Please list the number of customers that held virtual financial assets or carried out transactions (receipts or payments) through the use of virtual financial assets during the prior calendar year.	[Number] / Not Available

12.19	Please list the number of customers that are VFA agents or VFA license holders or are in the process of obtaining a VFA license	[Number] / Not Available
12.20	To the best of your knowledge, do you / does your entity have customers with no address or multiple addresses without any legitimate reasons?	No / Yes
12.21	Do any of your customers use financial intermediaries located in a jurisdiction listed in the FATF lists and / or EU list identifying high risk 3rd countries with strategic deficiencies and / or the jurisdictions featuring in the top 20 countries of the Basel Index?	No / Yes / Not Available
12.22	If your answer to the above question was "Yes", please identify the top 3 highest risk jurisdictions from the list	Select from drop down list / Not Available / Not Applicable
12.23	Please list the number of customers, of which you are / your entity is aware, which have not filed the financial statements of the year preceding the prior calendar year with the Malta Business Registry.	[Number] / Not Available
12.24	Please list the number of customers whereby the independent audit opinion expressed in the last financial statements is either a qualified opinion, an adverse opinion or a disclaimer of opinion.	[Number] / Not Available
12.25	Are any customer relationships structured in such a way that multiple parties, for example nominee companies, can be used in different jurisdictions, particularly in jurisdictions associated with higher ML/FT risk?	No / Yes
12.26	Please list the number of customers who are operating in high-risk industries or trading in high risk or dual use products (as designated by your policies and procedures), or separately as per SL 365.12.	[Number] / Not Available
12.27	Did you / your entity have any customers that were re-domiciled or whose economic activity was transferred to a jurisdiction listed in the FATF lists and / or EU list identifying high risk 3rd countries with strategic deficiencies and / or the jurisdictions featuring in the top 20 countries of the Basel Index in the prior calendar year?	No / Yes / Not Available
12.28	If your answer to the above question was "YES", please identify the top 3 highest risk jurisdictions from the list	Select from drop down list / Not Available / Not Applicable

PEPs

Politically Exposed Persons or PEPs are defined in the Regulation 2 of the PMLFTR.

Please provide the following information based on your / your entity's customers and beneficial owners that are politically exposed as at end of prior calendar year:

12.29	How many PEPs (including family members and close associates) are in your / your entity's customer base (including BOs) as at the end of the prior calendar year?	[Number] / Not Available
12.30	Please provide a breakdown of the total number of PEPs in your / your entity's customer base as at the end of the prior calendar year:	
	a) % of Maltese PEPs (including BOs)	[%] / Not Available
	b) % of PEPs (including BOs) from EU or EEA jurisdictions (other than Malta)	[%] / Not Available

	c) % of PEPs (including BOs) from non-EU/EEA jurisdictions	[%] / Not Available
12.31	Do you / your entity have, as at the end of the prior calendar year, PEPs from jurisdictions listed in the FATF lists and / or in the EU list identifying high risk 3rd countries with strategic deficiencies and / or the jurisdictions featuring in the top 20 countries of the Basel Index?	No / Yes / Not Available
12.32	If your answer to the above question was "YES", please identify the top 3 highest risk jurisdictions from the list	Select from drop down list / Not Available / Not Applicable

13 Geography

Residence of Customers

Please provide the following information based on your / your entity's customers as at end of prior calendar year

13.01	What percentage of your / your entity's total customers are resident or otherwise incorporated or their principal place of business is in Malta?	[%] / Not Available
13.02	What percentage of your / your entity's total customers are foreign and resident or otherwise incorporated or their principal place of business is in an EU or EEA jurisdiction outside Malta?	[%] / Not Available
13.03	What percentage of your / your entity's total customers are foreign and resident, or otherwise incorporated or their principal place of business, in a non-EU/EEA jurisdiction?	[%] / Not Available
13.04	Did you / your entity have customers, based on the prior calendar year, who are resident or otherwise incorporated or their principal place of business is in a jurisdiction listed in the FATF lists and / or in the EU list identifying high risk 3rd countries with strategic deficiencies and / or the jurisdictions featuring in the top 20 countries of the Basel Index?	No / Yes / Not Available
13.05	If your answer to the above question was "YES", please identify the top 3 highest risk jurisdictions from the list	Select from drop down list / Not Available / Not Applicable
13.06	Do any of your customers provide goods / services (main markets) in or to, a jurisdiction listed in the FATF lists and / or the EU list identifying high risk 3rd countries with strategic deficiencies and / or the jurisdictions featuring in the top 20 countries of the Basel Index?	No / Yes / Not Available
13.07	If your answer to the above question was "YES", please identify the top 3 highest risk jurisdictions from the list	Select from drop down list / Not Available / Not Applicable

Residence of BOs

"Beneficial owner" refers to the natural person(s) who ultimately owns or controls a customer and/or the natural person on whose behalf a transaction is being conducted. It also includes those persons who exercise ultimate effective control over a legal person or arrangement.

Please provide the following information regarding the BOs of your entity's customers as at end of the prior calendar year:

13.08	What % of your / your entity's customers' BOs are resident in Malta?	[%] / Not Available
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13.09	What % of your / your entity's customers' BOs are foreign and resident in an EU or EEA jurisdiction outside Malta?	[%] / Not Available
13.10	What % of your / your entity's customers' BOs are foreign and resident in a non-EU or non-EEA member state jurisdiction?	[%] / Not Available
13.11	Did you / your entity's customers, based on the prior calendar year, have BOs who are resident in a jurisdiction listed in the FATF lists and / or the EU list identifying high risk 3rd countries with strategic deficiencies and / or the jurisdictions featuring in the top 20 countries of the Basel Index?	No / Yes / Not Available
13.12	If your answer to the above question was "YES", please identify the top 3 highest risk jurisdictions from the list	Select from drop down list / Not Available / Not Applicable

14 Interface / Distribution Channels

14.01	Of the total number of customers, what % were onboarded or serviced on a non-face-to-face basis in the prior calendar year?	[%] / Not Available
14.02	Of those customers, who are legal persons and who were onboarded / serviced on a non-Face-to-Face basis in the prior calendar year, indicate whether the majority are incorporated in Malta, within EU / EEA or outside EU / EEA?	Majority of non-face-to-face customers are incorporated in Malta / Majority of non-face-to-face customers are incorporated within EU/EEA / Majority of non-face-to-face customers are incorporated outside EU/EEA / Not Available / Not Applicable
14.03	Of those customers who are natural persons and who were onboarded / serviced on a non-Face-to-Face basis in the prior calendar year, indicate whether the majority of customers are resident in Malta, within EU / EEA or outside EU / EEA?	Majority of non-face-to-face customers are resident in Malta / Majority of non-face-to-face customers are resident within EU/EEA / Majority of non-face-to-face customers are resident outside EU/EEA / Not Available / Not Applicable
14.04	Did you / your entity on-board or service new clients introduced by agents or regulated intermediaries, in the prior calendar year?	No / Yes
14.05	What % of customers were onboarded during the prior calendar year where a third party was engaged to assist / undertake the onboarding process?	[%] / Not Available
14.06	What % of customers were introduced by an agent / broker / introducer from a jurisdiction listed in the FATF lists and / or the EU list identifying high risk 3rd countries with strategic deficiencies and / or the jurisdictions featuring in the top 20 countries of the Basel Index?	[%] / Not Available
14.07	If your answer to the above question was greater than 0, please identify the top 3 highest risk jurisdictions from the list	Select from drop down list / Not Available / Not Applicable