

FINANCIAL INTELLIGENCE ANALYSIS UNIT

## Revised Implementing Procedures Part I Ongoing Monitoring

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The Revised FIAU Implementing Procedures Part I – 18 October 2019

## **Requirement under PMLFTR**



Regulation 7(1)(d) sets the requirement to conduct ongoing monitoring

Regulation 7(2) breaks down ongoing monitoring:

(a) the **scrutiny of transactions** undertaken throughout the course of the relationship to ensure that the transactions being undertaken are **consistent** with the subject person's knowledge of the customer and of his business and risk profile, including, where necessary, the source of funds; and

(b) ensuring that the documents, data or information held by the subject person are **kept up-to-date**.

## **Scrutiny of transactions**



Using your knowledge of the customer

- Information on the **purpose and intended nature** of the business relationship
- Customer's business and risk profile

To identify unusual transactions/patterns

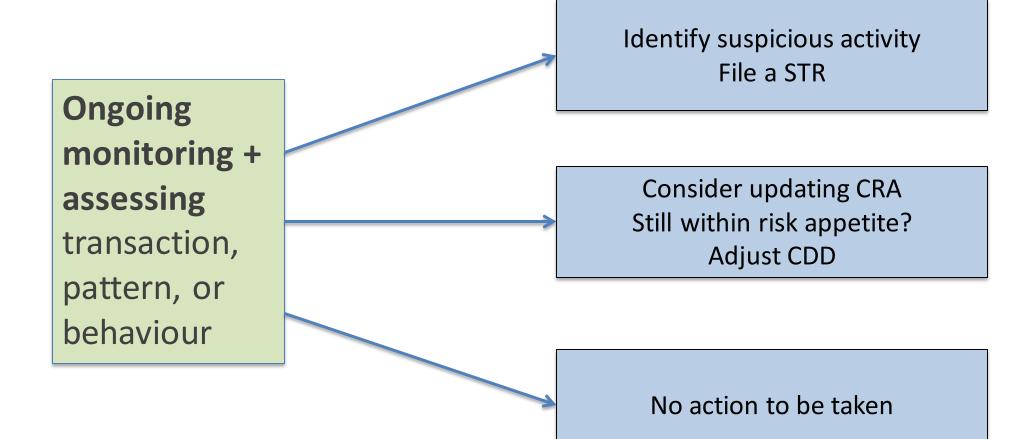
- Unusual by nature: suspicious, illogical, unnecessarily complex, unreasonable
- Inconsistent with customer's profile
- Significantly different to customer's usual transactions or requests

Examine purpose and background of all **complex and unusually large transactions** and **unusual patterns of transactions** with **no apparent economic or lawful purpose** (Reg 11(9))

## Purpose of ongoing monitoring

#### **Possible outcomes**





## **Identifying unusual transactions**



- Significant change in the **value** of individual transactions
- Significant change in the **overall volume or frequency** of transactions (pattern)
- A number of transactions in **rapid succession** 
  - Purchase and immediate resale of securities
  - Deposit and immediate withdrawal of funds
- A change in the geographical destination or origin
- A change in the source of funds of the customer

Remember: Reg 11(9): examine purpose and background of complex and unusually large transactions, and unusual patterns of transactions, which do not have any apparent or economic lawful purpose

## **Assessing unusual transactions**

**Determining legitimacy** 



#### Is there a legitimate reason?

Obtain information on:

- Source of funds of that transaction
- Any new operational activities
- Significant relevant changes on the customer
  - e.g.: change in occupation
- Any other information you may consider necessary to be satisfied of the legitimacy of the source of funds

Level of data:

- Enough to come to a reasonable conclusion on the legitimacy of the transaction
- Should not be excessive, disproportionate or irrelevant
- Requests should make sense in the context of the transaction and the customer

## **Assessing unusual transactions**

Doubts or reluctance – next steps?



- Are you satisfied with the information/documents?
- Do you think your customer may be lying?
- Do you have doubts on the authenticity of the documents?
- Is your customer being unreasonably uncooperative?

#### **CONSIDER FILING A STR**

## How to conduct transaction monitoring



#### Real time (pre-transaction)

- Face-to-face scenarios
- Non-face-to-face where transactions are not executed immediately
- More control and reassurance
- **Requires awareness** of relevant trigger events and red flags
- **Requires understanding** of the expected behaviour/use of the relationship
- EDD measure for **high-risk customers** and transactions
- Best combined with post-transaction monitoring to **detect patterns**

#### After the event (post-transaction)

- Not all relationships/services permit real-time monitoring and flagging of transactions
- Must still file STR, even after the event
- Permits detection of patterns

## **Transaction monitoring methods**



- On the basis of a customer's specific profile
  - A set of parameters within which transactions are considered normal
  - Question behaviour outside the parameters
- By comparing against peer group information
  - **Group** customers with similar characteristics and risk ratings
  - Extract information and create an average profile
  - **Compare** customers against that profile, question diverging behaviour
  - Requires sufficient statistics from a wide customer-base
  - May use official economic indicators such as average national income, from reputable sources
  - Not targeted not ideal in high-risk situations

## **Transaction monitoring methods**



- On the basis of detection rules
  - Analysis of transactions (individual and series) against set of thresholds, scenarios and parameters
  - Alert is triggered when a pre-defined detection rule is met
  - Detection rules must be relevant to be effective
  - Must be periodically tested and fine-tuned
  - Must strike balance between effective detection and not too many false positives
  - Updated to reflect trends and typologies

Relevant factors to be taken into account:

- Specific product or service
- Customer risk rating
- Anticipated level and value of transactions as determined through profile
- Anticipated value of transactions when taking into account the customer's background, occupation and claimed source of wealth
- Anticipated jurisdictional connections
- Distribution channels
- New activity in formerly dormant account

## **Transaction monitoring methods**



#### Manual vs automated monitoring systems

- Depends on size of subject person, number of clients and transactions, level of risk
- System must yield the desired results, including relevant alerts within adequate timeframes
- Large transactions are better monitored through automated systems

#### **Automated system**

- Does system generate a report showing showing reasons, rules and parameters?
- Can system be easily adapted to cater for changes?
- Can the system learn from previous false positive? (fine-tuning)

#### Assess effectiveness of alerts

Demonstrate good understanding of how the system operates

## **Ongoing monitoring of high-risk scenarios**



Stricter ongoing monitoring to mitigate the higher ML/FT risk

Increasing **frequency** and **nature** of monitoring

- Regular reviews of transactions to detect warning signs
- Stricter detection rules
- Lower transaction value thresholds
- More weighting to factors such as high value transactions/other jurisdictions
- Adjusted thresholds for different products and services in same relationship

Consider applying pre-transaction monitoring where possible

#### **Occasional Transactions: Source of Funds**



 (The extent of customer due diligence measures shall be commensurate to the risks of ML/FT identified through the risk assessment carried out in terms of regulation 5(1) and may vary from case to case.'

'Subject persons shall ensure that the enhanced due diligence measures applied [...] are **appropriate to manage and mitigate the** <u>high risk</u> of ML/FT.'

**Obtain source of funds where necessary!** 

# Source of Funds as a Mitigating Measure for Occasional Transactions



#### Useful

- ✓ High value cash purchase
- High value purchase using own funds
- ✓ High value remittance
- Company formation with initial share capital coming from shareholder/BO loan

#### Less Relevant

- Company formation with low initial share capital
- End-finance through bank loan
- As part of CDD of vendor
- As part of CDD of lessor

(assess each case accordingly)

#### Scrutinize occasional transactions Carry out appropriate mitigating measures!



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